

DRIVER+

INTRODUCTION

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DRIVER+: DRIVING INNOVATION IN CM FOR EUROPEAN RESILIENCE

What?

EU FP7 demonstration project (SEC-2013.4.1-1)
31 partners from 15 countries

Who?

- Crisis Management professionals
- Industries/SMEs
- Researchers

How?

Integration and validation of emerging solutions
through Trials

When?

Original Start/end date: May 2014 - Oct. 2018
Restart/ end date: Sept. 2017 - April 2020



Atos

TNO



THALES

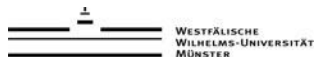
ARTIC
INTERNATIONAL MANAGEMENT SERVICES



FREQUENTIS



A THALES Group Company



THE OBJECTIVES



To develop a **pan-European Test-bed** for Crisis Management capability development



To develop a comprehensive **Portfolio of Crisis Management Solutions**



To facilitate a **shared understanding** in Crisis Management across Europe



OBJECTIVE 1: TO DEVELOP A PAN-EUROPEAN TEST-BED FOR CM CAPABILITY DEVELOPMENT

AN ARENA OF VIRTUALLY CONNECTED FACILITIES AND CRISIS LABS

1.

Providing a pragmatic
step-by-step guidance
to conduct Trials

2.

Providing a **reference
implementation** for
all DRIVER+ Trials

3.

Providing **general
guidance and the
technical
infrastructure** of the
Test-bed to support
the Trials

4.

Creating a
**demonstration
infrastructure where
stakeholders can
collaborate in trialling
and evaluating** new
tools, processes or
organisational
solutions



OBJECTIVE 2: TO DEVELOP A PORTFOLIO OF CRISIS MANAGEMENT SOLUTIONS

A DATABASE-DRIVEN ONLINE CATALOGUE

1.

Documenting and **presenting details on solutions** tested and evaluated during the DRIVER+ Trials

2.

Allowing for the introduction of **third party solutions** already used by practitioners or relevant to Crisis Management

3.

Supporting the **sharing of user experiences**, and thereby, easing the successful implementation and usage of solutions for other practitioners



OBJECTIVE 3: TO FACILITATE A SHARED UNDERSTANDING IN CRISIS MANAGEMENT

ENHANCING THE COOPERATION FRAMEWORK

1.

Building and structuring a dedicated **Community of Practice in Crisis Management** to facilitate identification of best practises and sharing of lessons learnt

2.

Cooperating with **CM experts, practitioners and solution providers** external to DRIVER+

3.

Organising **I4CM events (Innovation for Crisis Management)** that bring together solution providers, practitioners at local/regional level and relay the Community of Users on European level

4.

Developing new standards and/or contributing to ongoing and future **standard development**

5.

Organising **3 Policy-Research Roundtables** to exchange with policy-makers on project results and potential EU policy implications

HOW WILL WE REACH THE OBJECTIVES?



To develop a **pan-European Test-bed** for Crisis Management capability development



TRIALS

Poland, France, Austria,
The Netherlands



FINAL DEMO

Poland/Italy



To develop a comprehensive **Portfolio of Crisis Management Solutions**



To facilitate a **shared understanding** in Crisis Management across Europe





TRIALS

4 EVENTS TO OPERATIONALISE AND TEST
BOTH THE SOLUTIONS AND THE TEST-BED COMPONENTS

Poland, France, Austria, The Netherlands



Based on updated Crisis
Management gaps and
practitioner needs



Benefiting from the
DRIVER+ Test-bed
components



Testing the potential
benefits of DRIVER+
Solutions and Test-bed
at EU-level



All results to be
made available in
the Portfolio of
Solutions



FINAL DEMONSTRATION

1 EVENT TO SHOWCASE THE SOLUTIONS, THEIR EFFICIENCY AND EU ADDED-VALUE

Italy and Poland

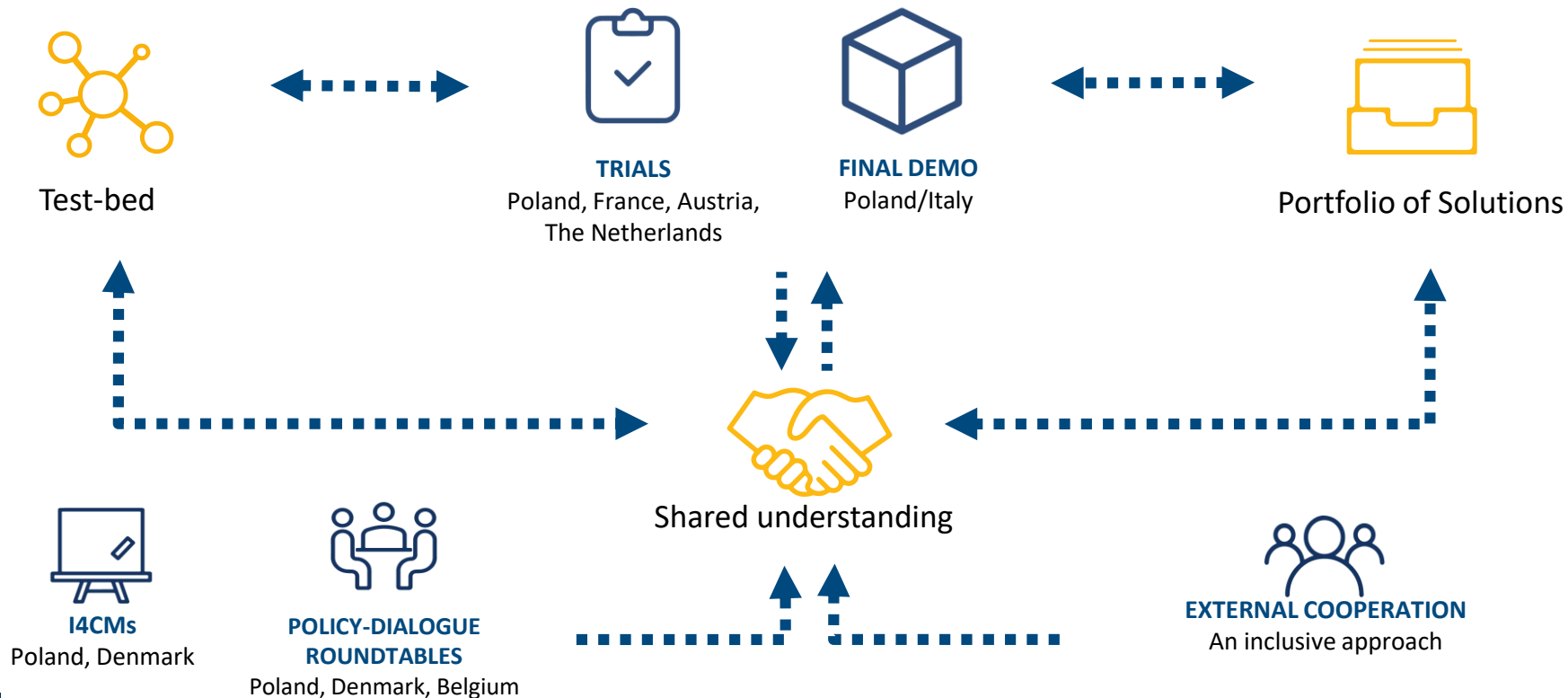


Building upon the results of the Trials and the lessons learnt from reference implementations and design validation of the Test-bed



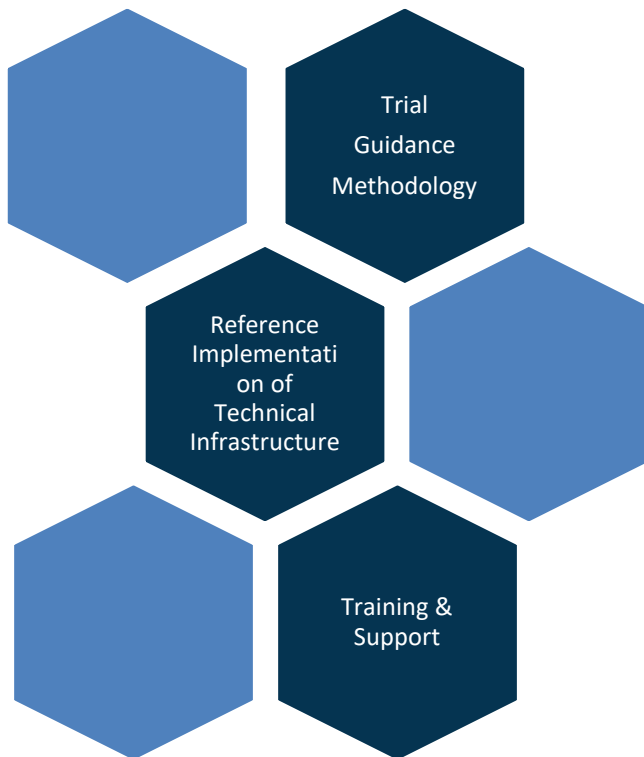
Showcasing the benefits that DRIVER+ Solutions and Test-bed may represent at the EU-level and for the Emergency Response Coordination Centre (ERCC) activities in particular

HOW WILL WE INCREASE THE IMPACT?



TEST-BED

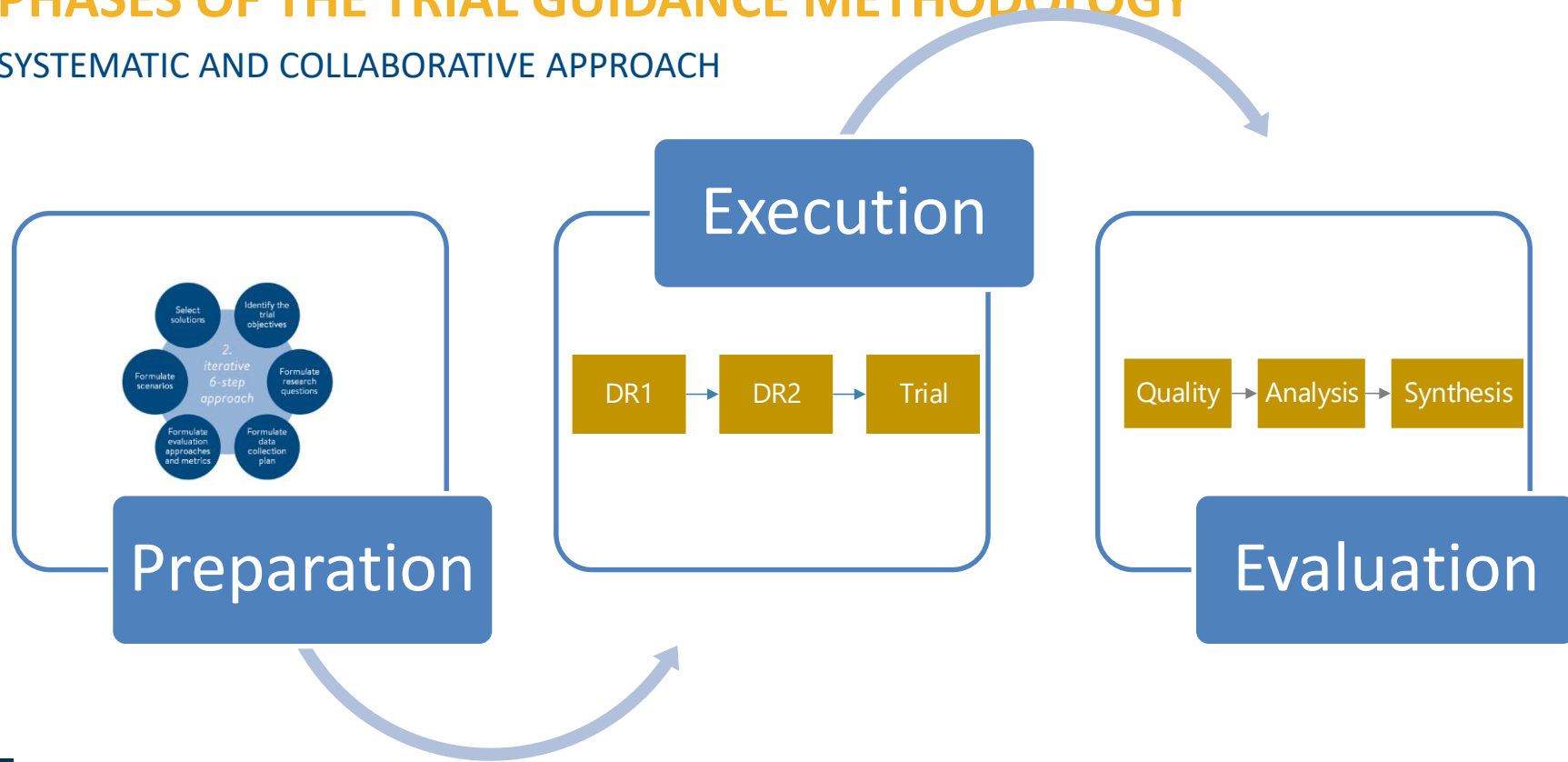
STRUCTURED GUIDANCE AND TECHNICAL INFRASTRUCTURE



The Trial-oriented environment developed in the project is designed *to allow systematic testing of solutions in realistic but non-operational contexts (Trials) to help practitioners in assessing solutions that can drive innovation (changes) before adopting them.*

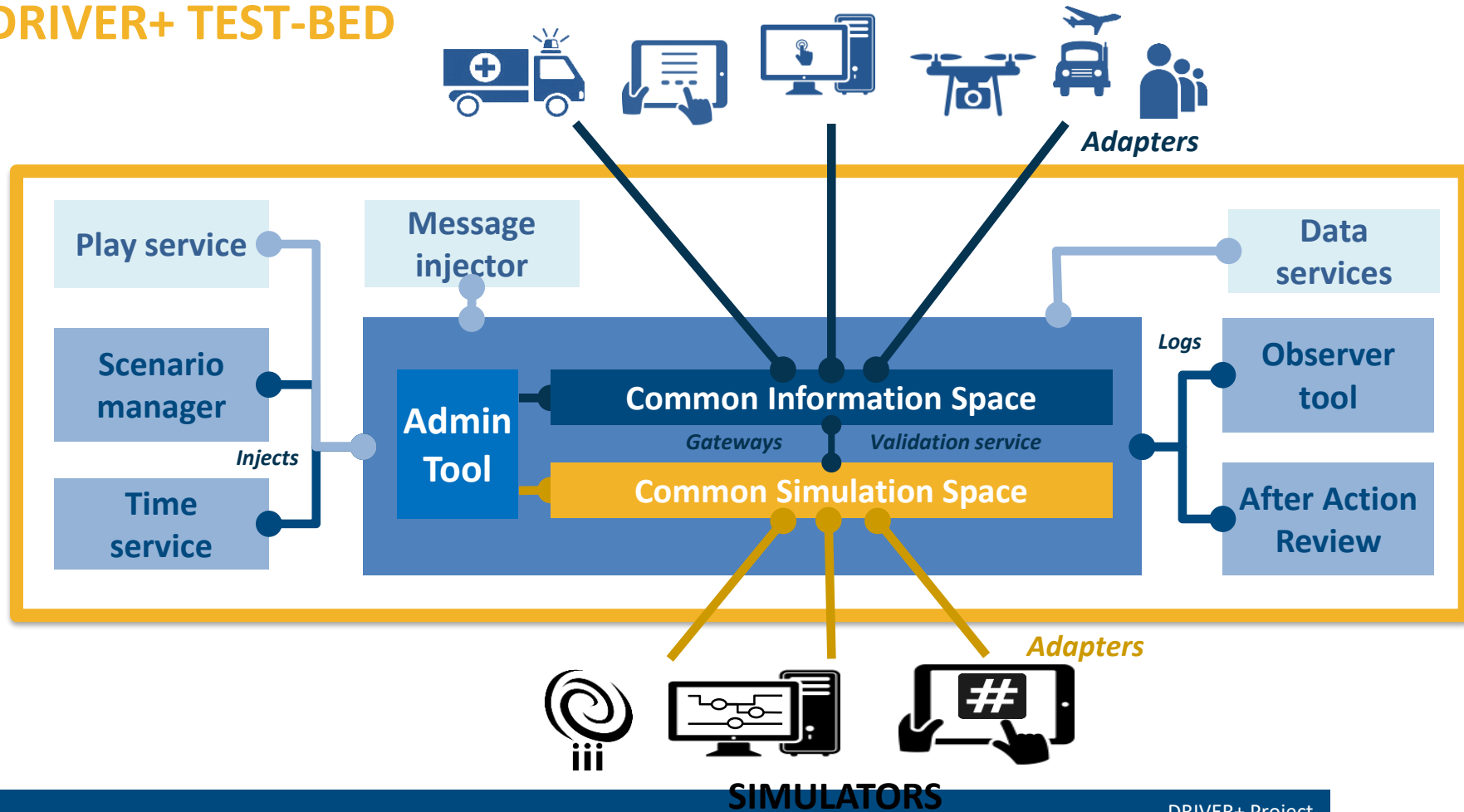
PHASES OF THE TRIAL GUIDANCE METHODOLOGY

SYSTEMATIC AND COLLABORATIVE APPROACH



DRIVER+ TEST-BED

Docker environment

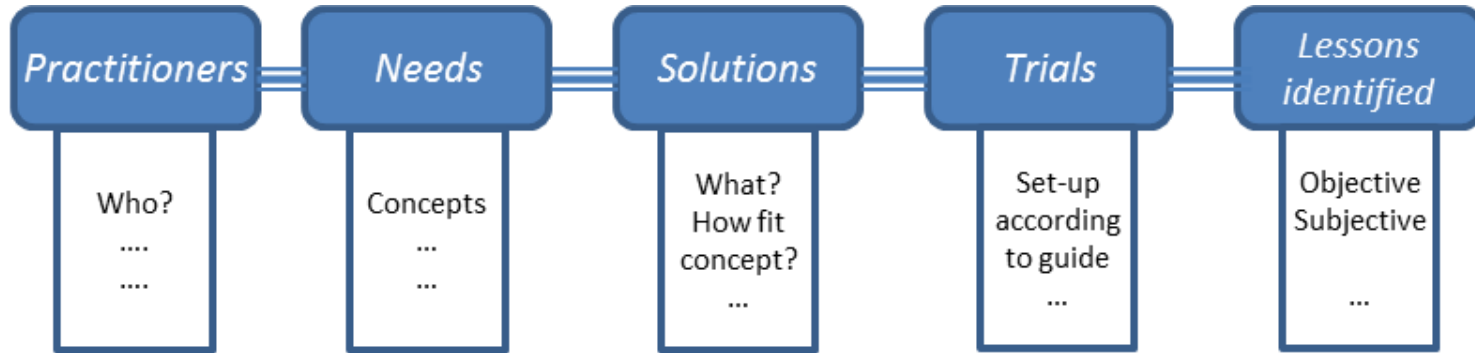


DRIVER+ PORTFOLIO OF SOLUTIONS

A CENTRAL REPOSITORY TO SHARE INFORMATION ABOUT INNOVATION



Online database to document and to provide insight into practitioner information, practitioners needs, available Solutions, and experiences and lessons identified from Trials.



PoS DB contributes towards a shared understanding of crisis management across Europe, but also towards improved handling of the crisis situations, by making it easier to adopt new innovative Solutions.

SOLUTION “OFFER”

WHICH CM FUNCTIONS ARE ADDRESSED? HOW DOES SOLUTION WORK?

Summary	Solution Offer	Technology	References	Additional details
<i>This tab explains which CM Functions are supported by this Solution and how. In addition, it also shows which CM functions it supports.</i>				
<u>CrowdTasker US: Receive location-aware real-time information</u>				
User Story:				
As a: <u>Boots on the ground participant</u>				
From: <u>No Organisation</u> <u>Informal volunteer Organisation</u>				
I want to: I, as a citizen/volunteer want to receive relevant real-time information relevant for my current position				
So that: So that I can better act on hazard events or prepare better for future actions (e.g. evacuation, taking shelter, ...)				
→ <u>Solution US details</u>				
<u>Crowdtasker US: Gather information from the field by distributing tasks</u>				
User Story:				
As a: <u>Tactical level actor</u> <u>Operational level actor</u>				

Second tab explains how the Solution really works and which CM-functions it supports

Supported CM Functions:

CM Function: Conduct coordinated tasking and resource management
Rationale: This solution addresses the management of the informal volunteers ("citizen as a volunteer")

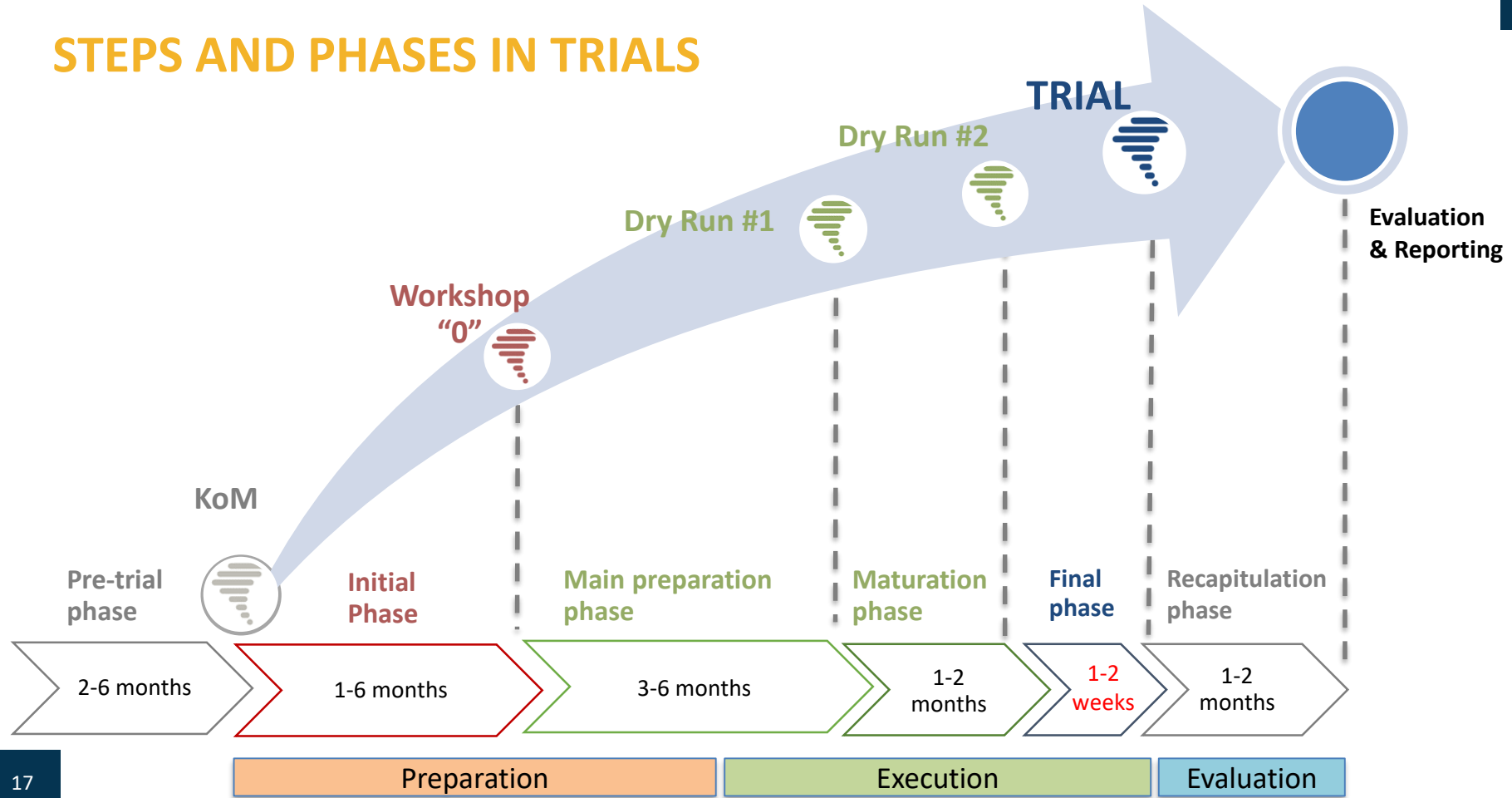
CM Function: Conduct systematic monitoring and data collection
Rationale: This solution addresses the use of the informal volunteers as sources of information ("citizen as a sensor")

CM Function: Maintain public awareness on hazards and respective services
Rationale: This solution provides realtime warnings, information and guidelines to the public. Recipients can be selected based on their location to warn them of hazards in certain areas or provide guidance once they enter a pre-defined area.

CM Function: Task volunteers
Rationale: CrowdTasker provides appropriate and relevant tasks to selected pre-registered volunteers, at the right time and location and according to their respective skills.

CM Function: Organise volunteers and communities for recovery
Rationale: Through its tasking system, CrowdTasker offers options to organise individual spontaneous volunteers as well as existing and emergent communities in all

STEPS AND PHASES IN TRIALS



UPDATED GAPS ASSESSMENT

VALIDATION WORKSHOP

38 external stakeholders

- From FR, NL, DE, IT, SE, PT, PL, GR, EU-ERCC
- Mainly practitioners : **fire-fighters and incident commanders** from local to national levels, red-crosses, police officers, national authorities for CBRNE issues, water boards, military officers,...
- Some academics

Five main categories of gaps

- Decision support (4)
- Information sharing , situational awareness and coordination (5)
- Engaging the population (warning, crowd-sourcing, crowd-tasking volunteers) (5)
- Resource planning and logistics (4)
- Casualty management (3)



LIST OF GAPS FOR TRIAL 1

SELECTED AND VALIDATED GAPS

- Gap T1.1: Limitations in the ability to **model** real-time (response phase) or pre-event (preparedness phase) **dynamics of the chemical and radiological threat** and visualisation of obtained results in a form that can be used directly by the Head of the Rescue Operations.
- Gap T1.2: Lack of a Common Operational Picture (COP) environment to **integrate data sources and calculation results from different models** crucial for decision making process from the perspective of Head of Rescue Operation.
- Gap T1.3: Limitations in the **cross vulnerabilities (people, property, environment) assessment** to optimize task prioritization and decision making.
- Gap T1.4: Insufficiencies in terms of **resource management** (humans resources, hardware, etc.) during **multistakeholder long-term** rescue operations.
- Gap T1.5: Lack of effective **public warning system** with the ability to verify whether the information reached the recipient.

SCENARIO OF THE TRIAL

A FAILURE OF TURNCOCK CAUSING A RAPID RELEASE OF SIGNIFICANT AMOUNT OF A FLUID TOXIC MUD TO RESERVOIR. DIKES OF RESERVOIR ARE WEAKENED AFTER PROLONGED RAIN AND THEY BREAK UNDER ADDITIONAL PRESSURE.



<http://ziare.com>



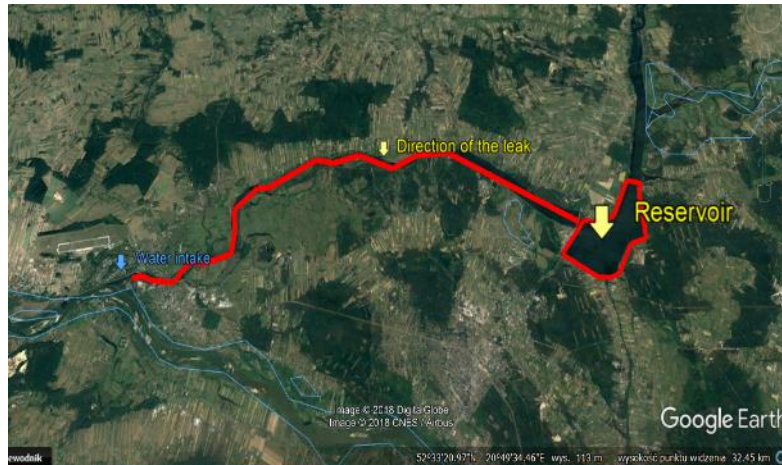
www.mediafax.ro



<http://www.rmf24.pl/foto/swiat/zdjecie,ild,230104,iAId,13868>



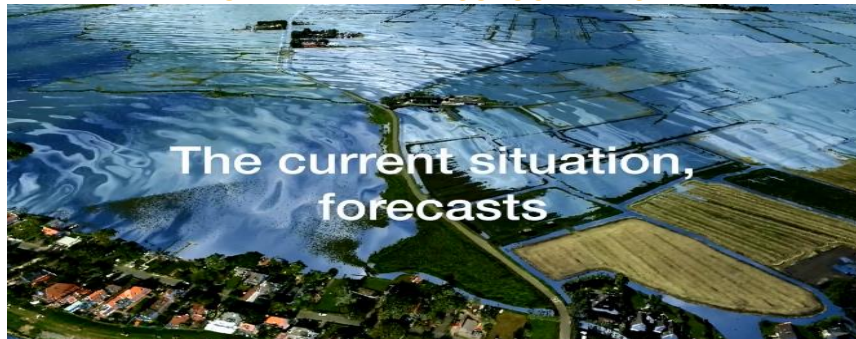
www.source-international.org



SELECTED SOLUTIONS : TRIAL 1 (MAY 2018, POLAND)

25 RESPONSES ON OPEN CALL FOR APPLICATIONS – 13 INVITED SOLUTIONS – FINALLY: 4 SOLUTIONS SELECTED

3DI – NELEN AND SCHUURMANS



NOWFORCE – NOWFORCE

With Crowdsourcing



1
Caller reports crime, tip, hazard, emergency, request for assistance



2
Many inputs to 9-1-1

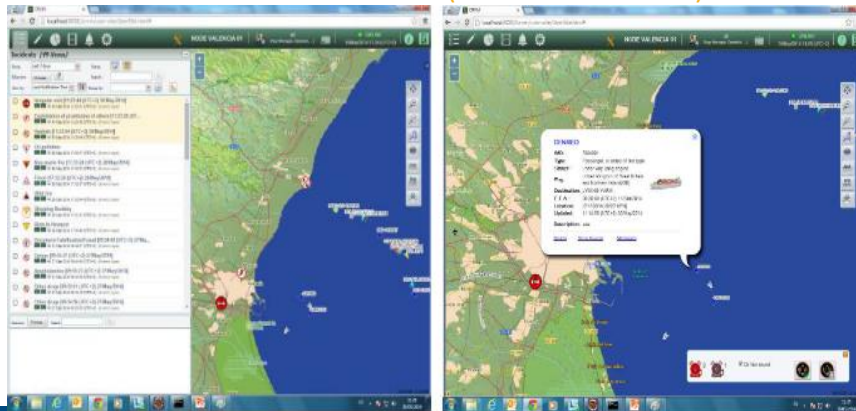


3
Smart incident management system weeds out duplicates, analyzes for "noise"



4
Dispatches nearest responders, arrive in 2-3 minutes

SOCRATES OC – GMV (DRIVER+ PARTNER)

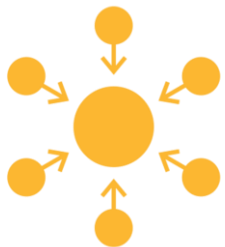


DRONE RAPID MAPPING – CREOTECH



PARTICIPATION OF PRACTITIONERS AND SOLUTION PROVIDERS

HOW?



To identify and update **needs and gaps** in Crisis Management

To develop **scenarios** as a basis for the DRIVER+ Trials

To integrate **solutions** for the Trials

To prepare and conduct the **Trials**

To **evaluate** the solutions and derive **lessons learnt**

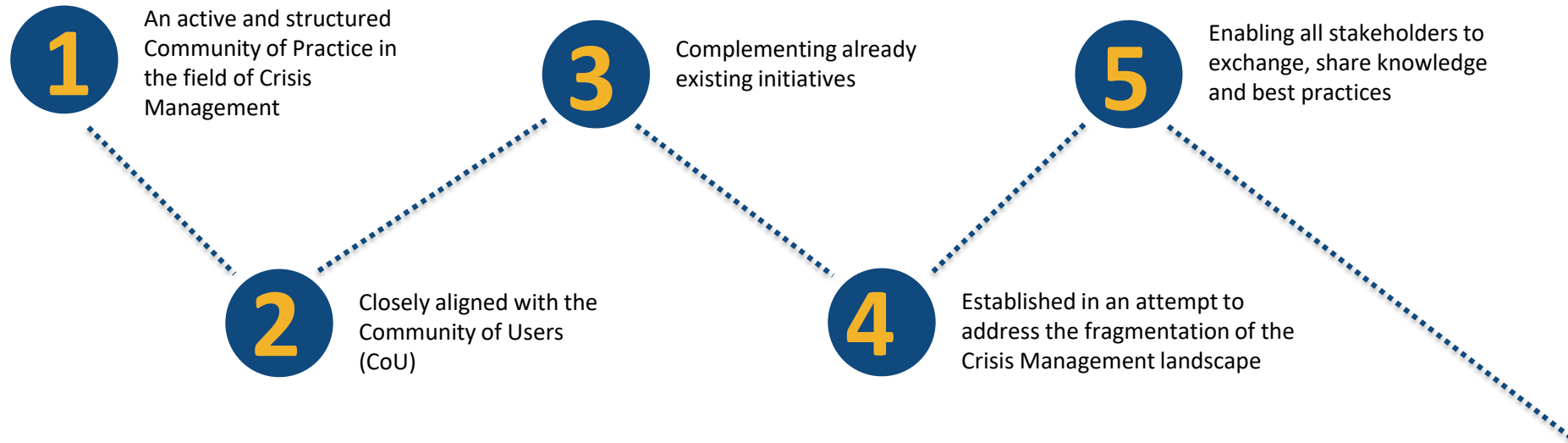
To participate in **workshops, conferences** and dialogue **roundtables**

To join the **Online Community Platform** to exchange on best practices, future trends etc.

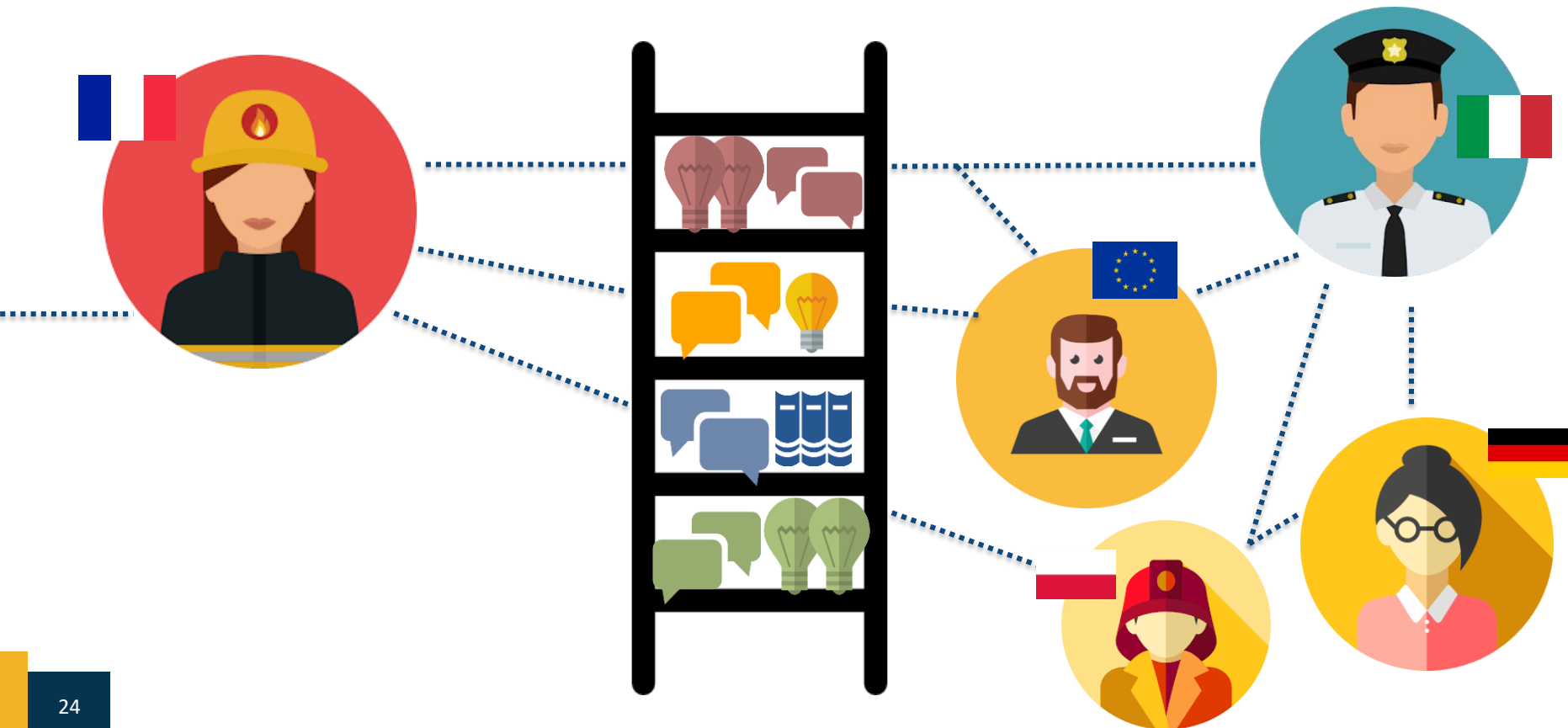
To prepare **reference documents, guidelines and standards**

THE CMINE

CRISIS MANAGEMENT INNOVATION NETWORK EUROPE



THEMATIC WORKING GROUPS



THE IN-PERSON ENVIRONMENT



In-person gatherings



Bi-annual cross-thematic
working sessions



CURRENT PROGRESS

3RD EDITION OF THE I4CM

Innovation for Crisis Management (I4CM)

Warsaw, Poland
3rd and 4th of September, 2018
Copernicus Science Centre



Are you a practitioner in the field of Crisis Management?
Are you a solution provider?
Are you involved in a related project or initiative?
Are you a policy-maker impacted by Crisis Management issues?

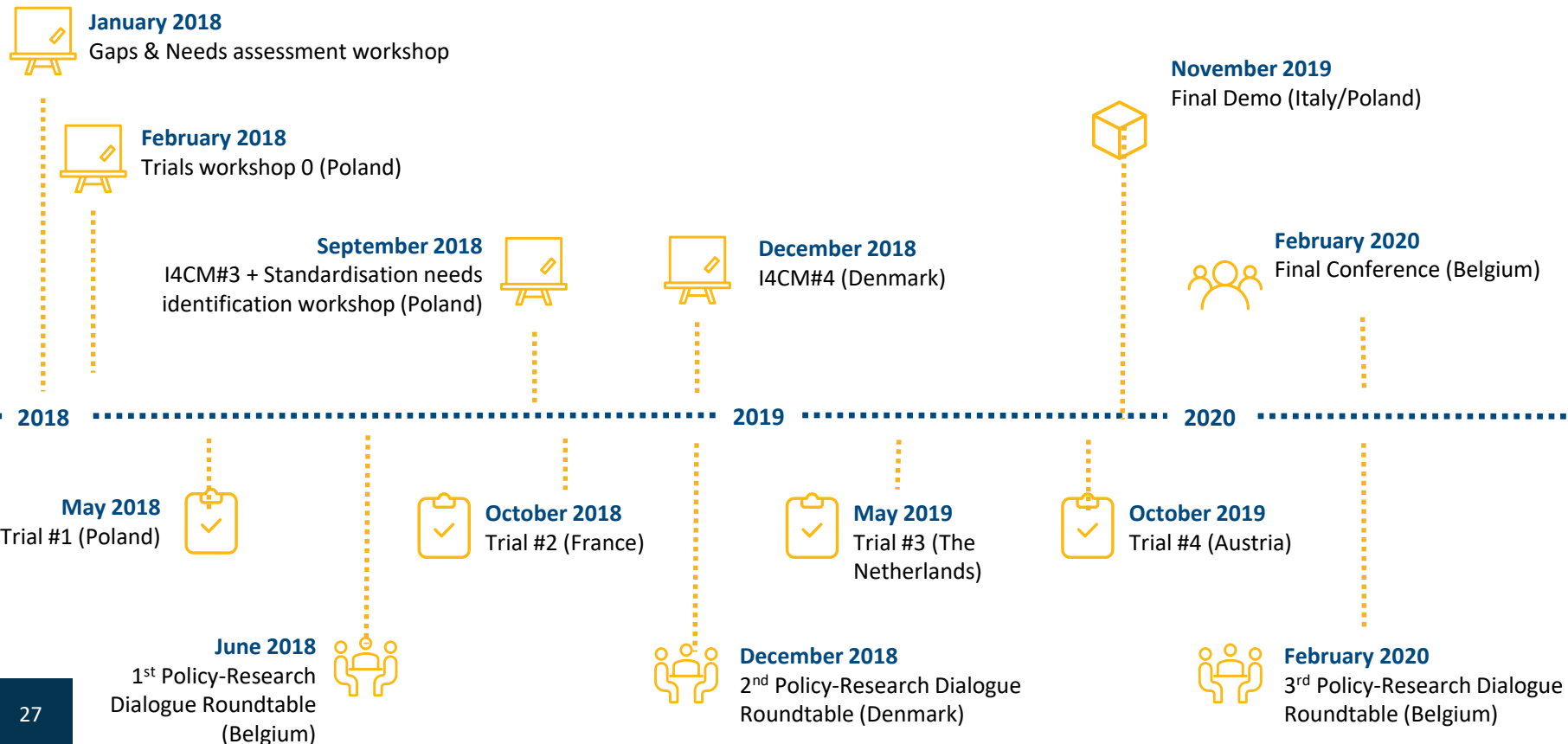
SAVE THE DATE!

More Information to come soon. Stay tuned!
www.driver-project.eu

The 3rd edition of the I4CM event organised by the DRIVER+ project has been designed for you and will be visiting Poland in 2018! This event will provide a platform allowing practitioners, solution providers and policy-makers from the region and beyond to meet and exchange on best practices and lessons learnt.

Focusing on standardisation and regional-national pressing issues, this event will also be the occasion to present the results of the first DRIVER+ trial to be organised in May 2018 in Warsaw and to give a view on the second one to be organised in October 2018 in France

HIGH LEVEL OVERVIEW – FULL PLANNING (UPDATED)



THANK YOU.
ANY QUESTION?

CONTACT

REACH US



@DRIVER_project



Groups:
DRIVER Project



DRIVER Project

More information about the project - coordination@projectdriver.eu
Interested in collaborating with us? - cooperation@projectdriver.eu
Communication and media contact - communication@projectdriver.eu



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