

# FIRST RESPONDER CAPABILITY DEVELOPMENT

## CONTRIBUTIONS FROM THE DRIVER+ PROJECT

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# DIFFICULT QUESTIONS

## NO EASY ANSWERS

- How to best support practitioners in their own capability development?
- How to further stimulate innovation in Crisis Management?
- How can practitioner involvement be improved?
- How to increase business opportunities for solutions providers / industry?
- How to sustain and further develop project results and collaboration?



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INNOVATING SOLUTIONS



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Waste  
Recovery

CITET

# THE OBJECTIVES OF DRIVER+



To develop a **pan-European Test-bed** for Crisis Management capability development



To develop a comprehensive **Portfolio of Crisis Management Solutions**

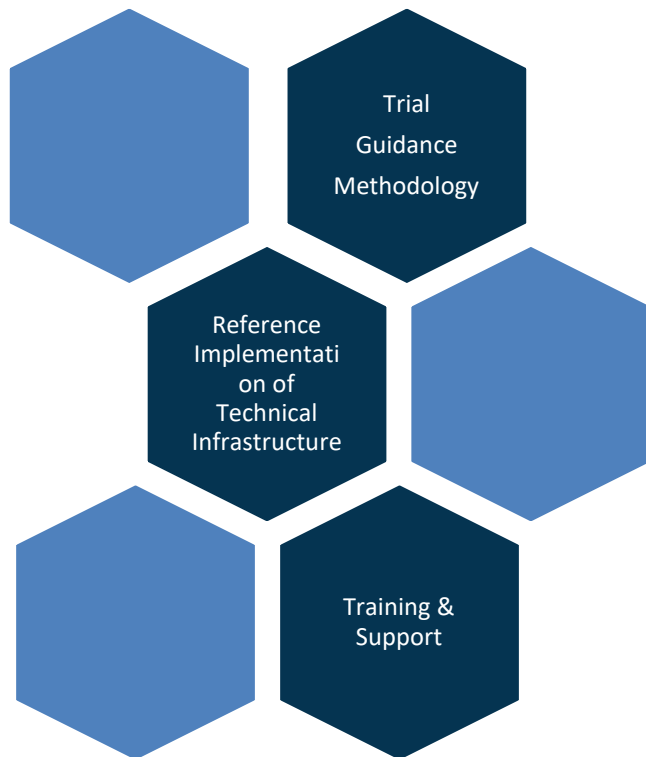


To facilitate a **shared understanding** in Crisis Management across Europe

# OBJECTIVE 1: A PAN-EUROPEAN TEST-BED FOR CRISIS MANAGEMENT CAPABILITY DEVELOPMENT



## STRUCTURED GUIDANCE AND TECHNICAL INFRASTRUCTURE

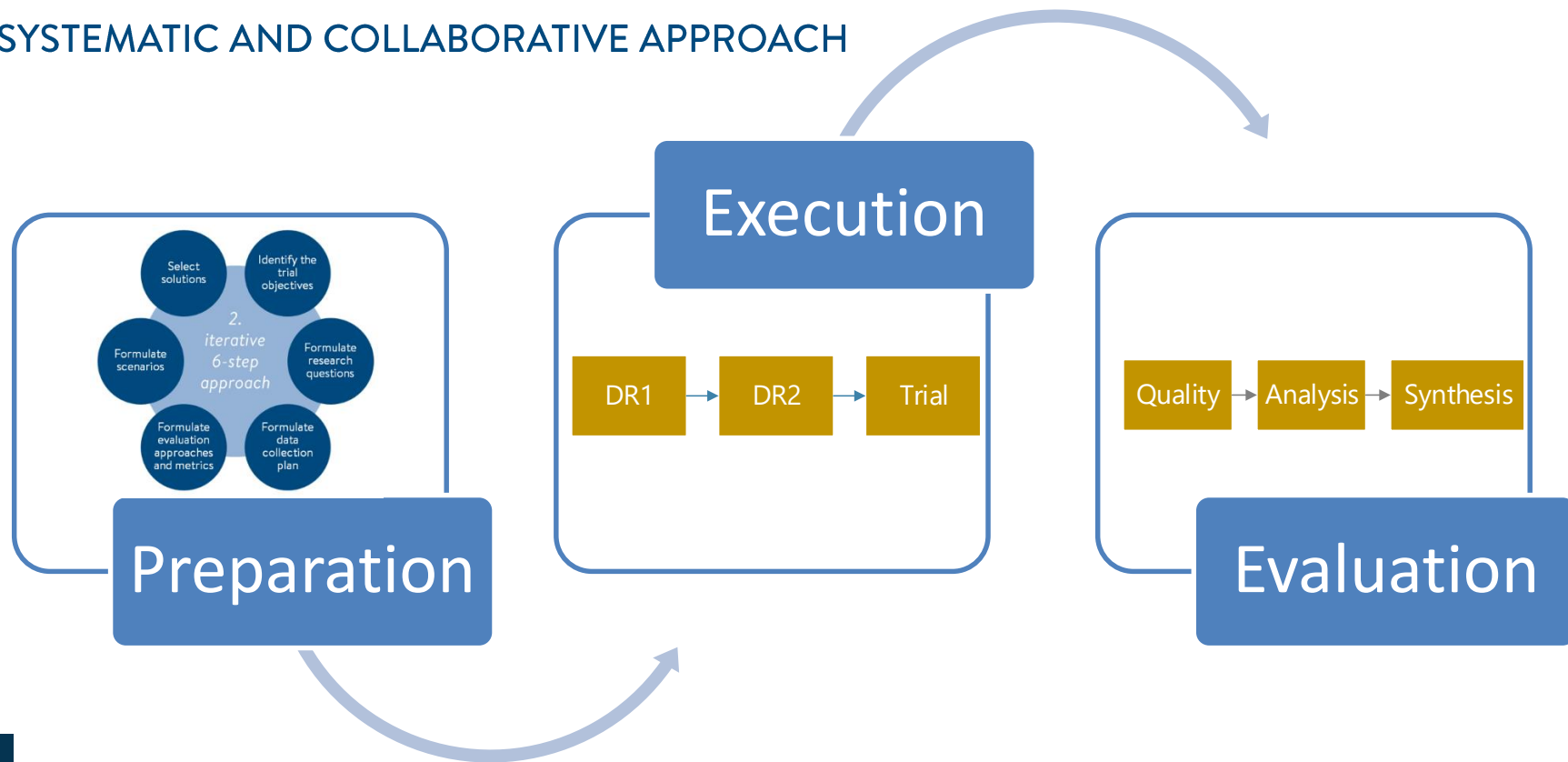


The Trial-oriented environment is designed to allow systematic testing of solutions in realistic yet non-operational contexts (Trials) to help practitioners in assessing solutions that can drive innovation (changes) before adopting them.

A demonstration infrastructure where stakeholders can collaborate in trialling and evaluating new tools, processes or organisational solutions

# PHASES OF THE TRIAL GUIDANCE METHODOLOGY

## SYSTEMATIC AND COLLABORATIVE APPROACH

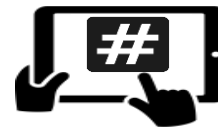
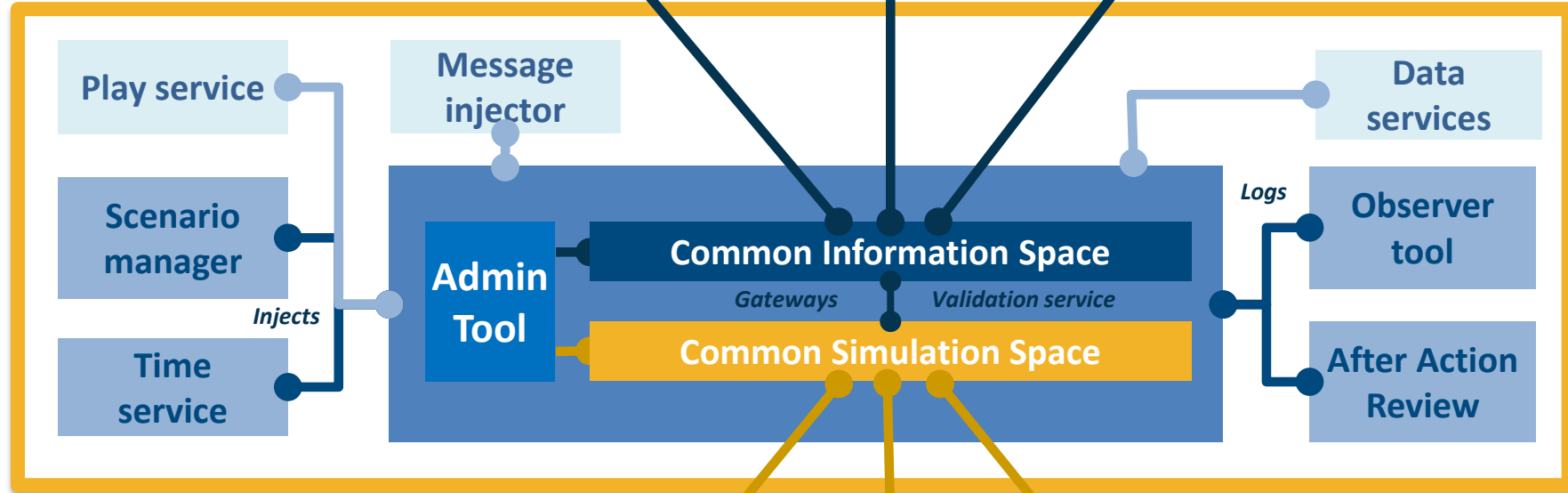


# TECHNICAL INFRASTRUCTURE SOLUTIONS

REFERENCE IMPLEMENTATION



Docker environment

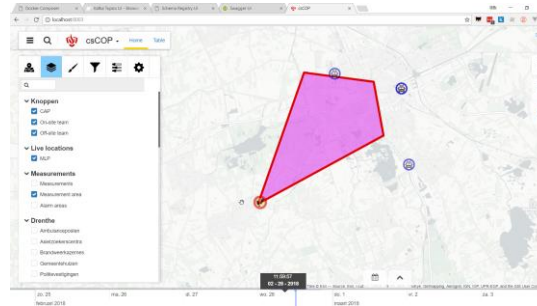
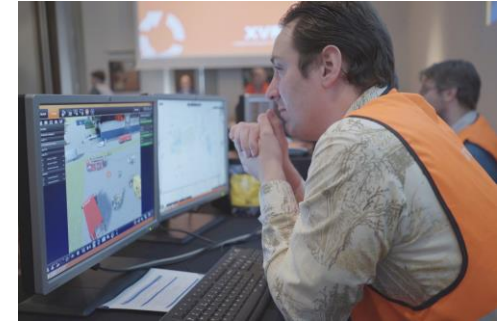


Adapters

# CONDUCTING THE TRIAL

## STRUCTURED APPROACH SUPPORTED BY TECHNOLOGY

- Scenario management
- Structured observations
- Valuable After Action Review
- Useful lessons learned



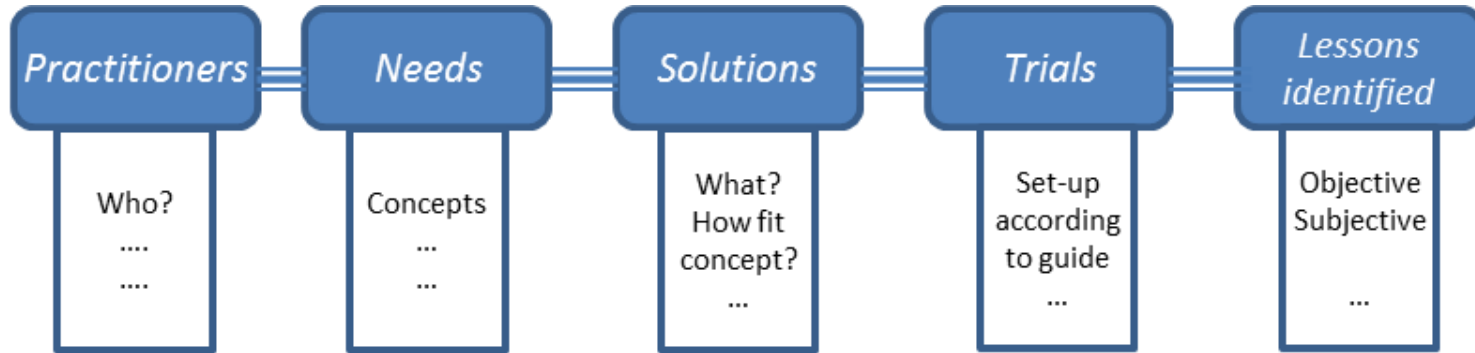


# OBJECTIVE 2: DRIVER+ PORTFOLIO OF SOLUTIONS

A CENTRAL REPOSITORY TO SHARE INFORMATION ABOUT INNOVATION



Online database to document and to provide insight into practitioner information, practitioners needs, available Solutions, and experiences and lessons identified from Trials.



*PoS contributes towards a shared understanding of crisis management across Europe, but also towards improved handling of the crisis situations, by making it easier to adopt new innovative solutions.*

# SOLUTION OFFER

## HOW DOES A SOLUTION WORK? WHICH CM FUNCTIONS ARE ADDRESSED?

Summary	Solution Offer	Technology	References	Additional details
<i>This tab explains which CM Functions are supported by this Solution and how. In addition, it also shows which CM functions it supports.</i>				
<b>CrowdTasker US: Receive location-aware real-time information</b>				
<b>User Story:</b>				
<b>As a:</b> <u>Boots on the ground participant</u>				
<b>From:</b> <u>No Organisation</u> <u>Informal volunteer Organisation</u>				
<b>I want to:</b> I, as a citizen/volunteer want to receive relevant real-time information relevant for my current position				
<b>So that:</b> So that I can better act on hazard events or prepare better for future actions (e.g. evacuation, taking shelter, ...)				
→ <u>Solution US details</u>				
<b>Crowdtasker US: Gather information from the field by distributing tasks</b>				
<b>User Story:</b>				
<b>As a:</b> <u>Tactical level actor</u> <u>Operational level actor</u>				

**Second tab explains how the Solution really works and which CM-functions it supports**

**Supported CM Functions:**

**CM Function:** Conduct coordinated tasking and resource management  
**Rationale:** This solution addresses the management of the informal volunteers ("citizen as a volunteer")

**CM Function:** Conduct systematic monitoring and data collection  
**Rationale:** This solution addresses the use of the informal volunteers as sources of information ("citizen as a sensor")

**CM Function:** Maintain public awareness on hazards and respective services  
**Rationale:** This solution provides realtime warnings, information and guidelines to the public. Recipients can be selected based on their location to warn them of hazards in certain areas or provide guidance once they enter a pre-defined area.

**CM Function:** Task volunteers  
**Rationale:** CrowdTasker provides appropriate and relevant tasks to selected pre-registered volunteers, at the right time and location and according to their respective skills.

**CM Function:** Organise volunteers and communities for recovery  
**Rationale:** Through its tasking system, CrowdTasker offers options to organise individual spontaneous volunteers as well as existing and emergent communities in all

Link with taxonomy of Crisis Management Functions enables automatically generated suggestions for potential valuable solutions



## OBJECTIVE 3: A SHARED UNDERSTANDING IN CRISIS MANAGEMENT

### ENHANCING THE COOPERATION FRAMEWORK

1.

Building and structuring a dedicated **Community of Practice in Crisis Management** to facilitate identification of best practises and sharing of lessons learnt

2.

Cooperating with **CM experts, practitioners and solution providers** external to DRIVER+

3.

Organising **I4CM events (Innovation for Crisis Management)** that bring together solution providers, practitioners at local/regional level and relay the Community of Users on European level

4.

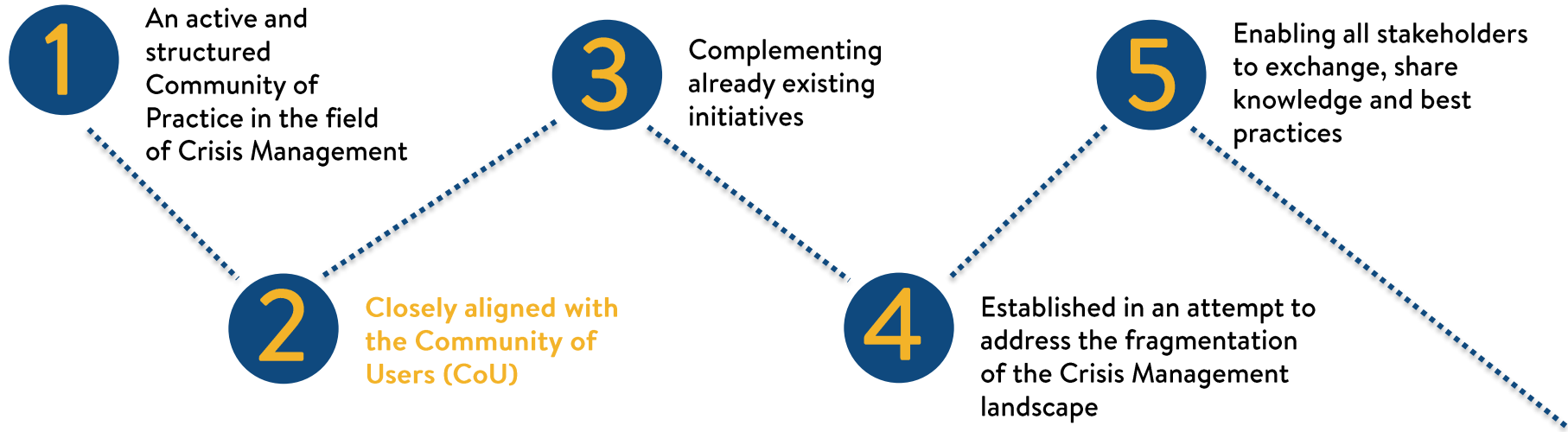
Developing new standards and/or contributing to ongoing and future **standard development**

5.

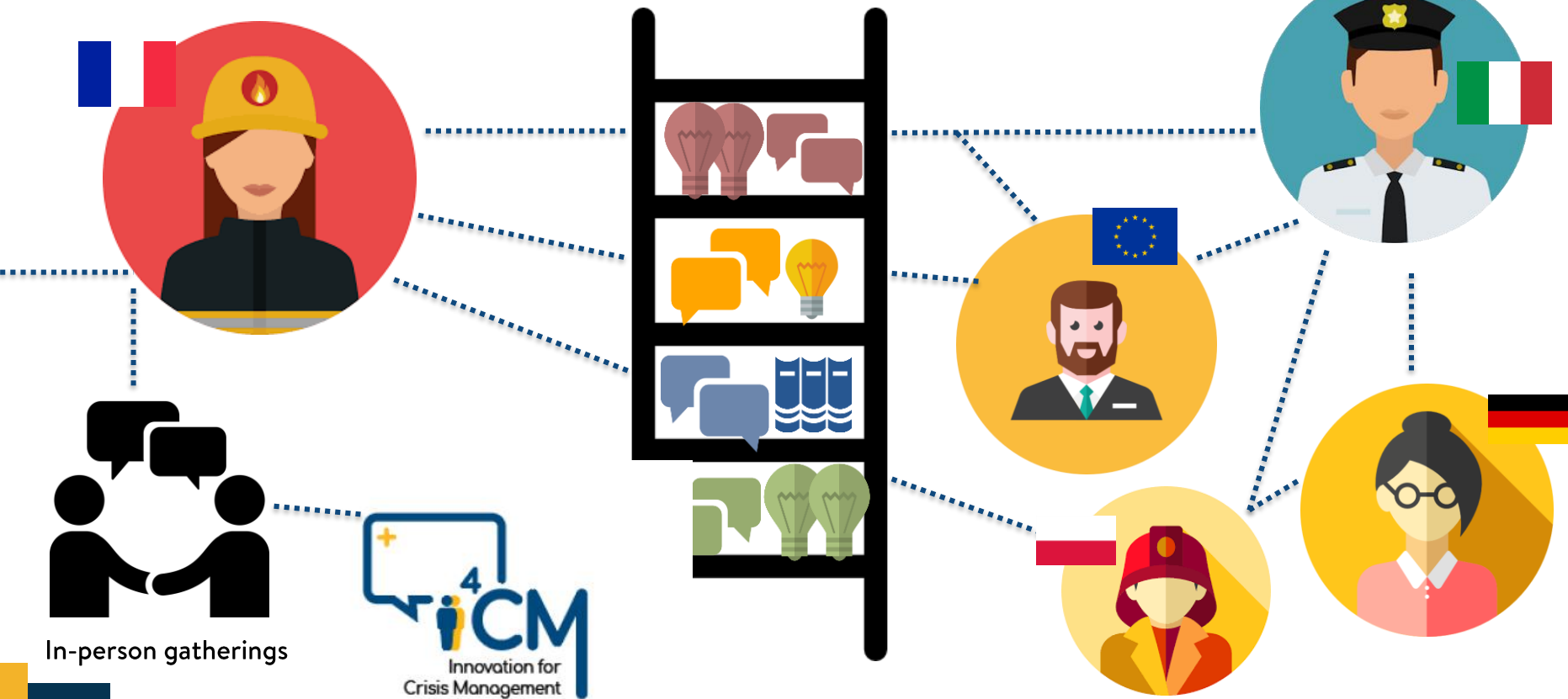
Organising **Policy-Research Roundtables** to exchange with policy-makers on project results and potential EU policy implications

# CRISIS MANAGEMENT INNOVATION NETWORK EUROPE

CMINE: A COMMUNITY OF PRACTICE



# THEMATIC WORKING GROUPS



# HOW WILL WE INCREASE THE IMPACT?





## TRIALS + FINAL DEMO

Five events to operationalise and test both the solutions and the Test-bed components

1. Poland – Toxic mud flood (May 2018)
2. France – Forest fire (October 2018)
3. The Netherlands – Flood and power outage (May 2019)
4. Austria – Earthquake (September 2019)
5. Italy and Poland (November 2019)



Based on updated Crisis Management gaps and practitioner needs



Benefiting from the DRIVER+ Test-bed components



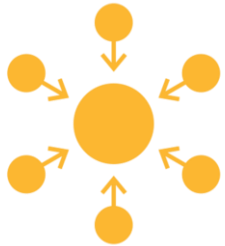
Testing the potential benefits of DRIVER+ Solutions and Test-bed at EU-level



All results to be made available in the Portfolio of Solutions

# COOPERATION WITH EXTERNAL PRACTITIONERS AND SOLUTION PROVIDERS

## TO ENHANCE AGILITY AND SUSTAINABILITY



Identify and update **needs and gaps** in Crisis Management

Develop **scenarios** as a basis for the DRIVER+ Trials

Call for external **solutions** to be implemented in the Trials

Prepare, conduct and evaluate the **Trials**

Develop **open source** software for the Test-bed

**Evaluate** the solutions and derive **lessons learnt**

**Opening up** the Portfolio of Solutions

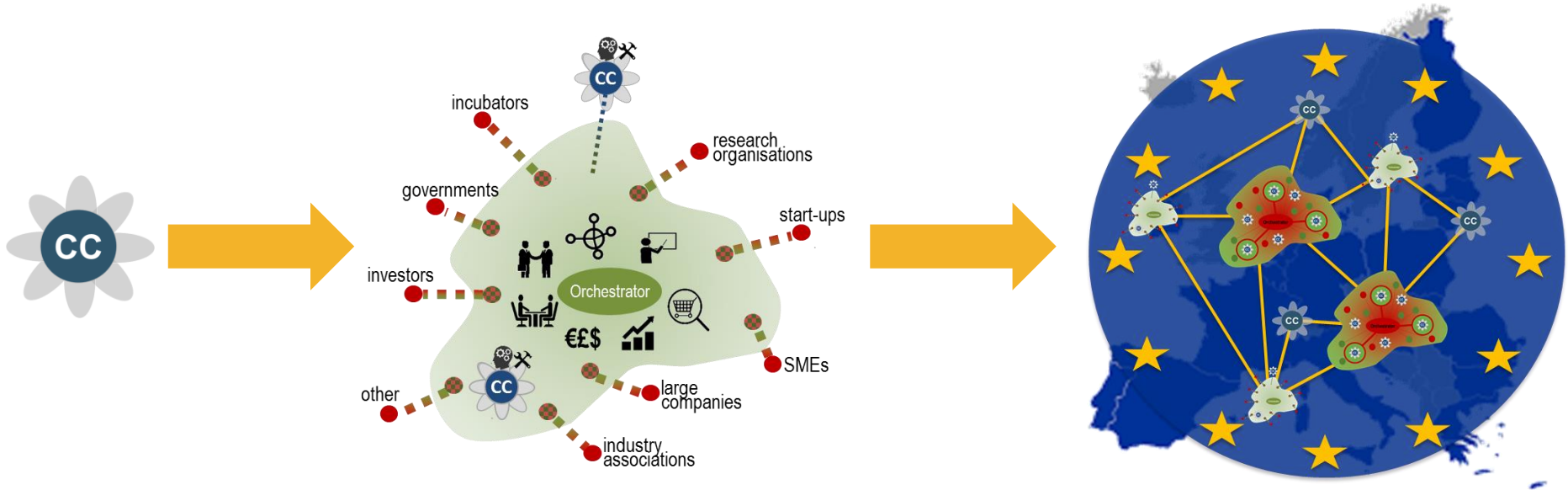
Establish a **Sustainability Board** with external members

From **Centres of Expertise** to **Innovation Hubs**?



# TOWARDS SUSTAINABLE PAN-EUROPEAN COLLABORATION

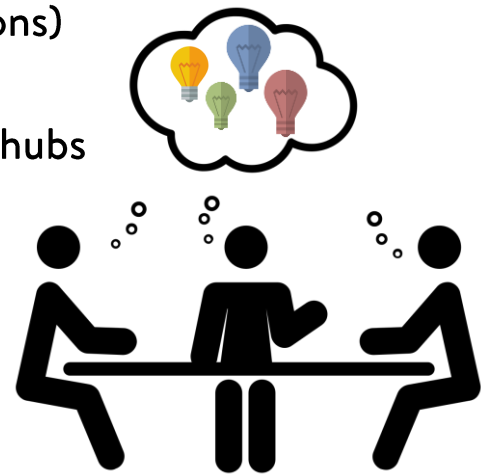
## MULTI STAKEHOLDER NETWORKS



# TOWARDS INITIAL ANSWERS TO DIFFICULT QUESTIONS

## ENHANCING FIRST RESPONDERS' CAPABILITY DEVELOPMENT AND INNOVATION MANAGEMENT

- Create safe environments to try out / experiment / trial
  - Open source infrastructure (different business models)
- Actively engage external practitioners in project activities (Trials)
- Actively engage external solution providers (Call for Applications)
- Share experiences and lessons learned in a systematic way
- Join forces: from competence centers to (pan-EU) innovation hubs



THANK YOU.  
ANY QUESTION?

# CONTACT

## REACH US



@DRIVER\_project



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DRIVER Project



DRIVER Project

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