

4th I4CM Event

Innovation for Crisis Management

‘Volunteer Management in Crisis Situations’

12-13 June 2019, Kosmopol Centre, Copenhagen, Denmark

Day 1 – 12 June 2019				
09.30 – 10.30	Welcome and registration			
10.30 – 10.45	Opening plenary: Conferencier: Lasse Nørgaard Marcel von Berlo (TNO)			
10.45 – 11.15	Inspirational Talk by Jaz O’Hara (Activist and founder of The Worldwide Tribe)			
11.15 – 11.45	Keynote speech by Ms. Nana Wiedemann (Director of IFRC Reference Centre for Psychosocial Support)			
11.45 – 12.00	Coffee			
12.00 – 13.00	Panel session: Management, Support and Care of Volunteers Uwe Kippnich (Bavarian Red Cross), Hans Kristian Madsen (DSB’ Norway), Nina Blom (METROPOL) Facilitator: Andreas Löpsinger (IASC MHPSS RG Staff and Volunteers Co-Lead)			
13.00 – 14.00	Lunch & Market Place			
	Workshop: (by invitation) “Psychological First Aid in groups - support to teams of volunteers and staff” Pernille Hansen (MHPSS Consultant) & Pia Tingsted Blum (IFRC PS Centre)	14.00 – 15.30 Workshop session: DRIVER+ CMINE “Volunteer Management” Martha Bird & Louise Juul Hansen (Danish Red Cross)	14.00 – 14.45 Talk: DRIVER+ Sustainability & Centre of Expertise Toolkit Chairman: Marcel von Berlo (TNO), Agnese Macaluso (Ecorys), Anna Kobierzycka (SRC), Tineke Hof (TNO) & Max Brandt (DG Home)	Market Place
15.30 – 16.00		Coffee		
		16.00 -17.00 Workshop session: “Bridging the knowledge gap between experts and non-experts” SIM-CI & 3DI	16.00 – 17.15 Talk: DRIVER+ Trials (3 & 4) Chairman: Adam Widera (Uni. of Münster) Camilo Palacio (Austrian Red Cross), Carsten Dalaff (DLR) & Elisa Schröter (DLR)	
		17.00 -18.00 Workshop session: DRIVER+ CMINE “Floods” Hanneke Vreugdenhil (HKV)	17.15 – 18.00 Talk: Caring for Volunteers Cecilie Dinesen (IFRC)	

18.00 – 19.00	Field Experience Sharing: “Managing volunteers in large crisis situations” Wildfire in Sweden: Anders Sjöstrand (Swedish Red Cross) Migration in Denmark: Kirsten Rasmussen (Danish Red Cross) Flooding in the Netherlands: Niels Robbemont (Waterboard Hollands Delta)
19.00 – 19.30	Closing plenary: Max Brandt (EU Commission’s DG HOME)
19.30 – 21.00	Social event & cocktail dinner

Day 2 – 13 June 2019

09.00 – 09.30	Welcome and registration			
09.30 – 10.30	Opening plenary & presentation: “TECHVELOPMENT is the key” by Birgitte Yigen (CARE, Chief Innovation Officer) Team Österreich APP – Thomas Seltsam (Austrian Red Cross)			
10.30 – 11.30	Panel session: Crisis Management and volunteering in the digital age Daniel Auferbauer (AIT), Anna Chyzhkova (UNV), Thomas Seltsam (Austrian Red Cross) Facilitator: Georg Neubauer (AIT)			
11.30 – 11.45	Coffee			
11.45 – 13.00	Workshop: (by invitation) “Psychological First Aid in groups - support to teams of volunteers and staff” Pernille Hansen (MHPSS Consultant) & Pia Tingsted Blum (IFRC PS Centre)	A glimpse into DRIVER+ Pan-European Test-bed Chiara Fonio (JRC), Erik Vullings (TNO) & Emil Wrzosek (SRC)	Training session: Framework on Societal Impact Assessment (1) Elodie Reuge (EOS) & James Philpot (EOS)	Market Place
13.00 – 14.00		Lunch & Market Place		
14.00 – 15.45		Workshop session: ERIA Living Lab Tanja Stähle (Swedish Civil Contingencies Agency)	14.00 – 14.45 Training session: Framework on Societal Impact Assessment (2) Elodie Reuge (EOS) & James Philpot (EOS)	Market Place
			14.45 -15.45 Workshop session: “Legal aspects on engaging spontaneous volunteers” Carla Orizondo (Italian Red Cross)	
15.45 -16.00	Coffee			
16.00 – 16.45	Interview on stage: Volunteering and Mental Health and Psychosocial Support in Crisis Management Interviewee: Adjmal Dulloo, IFRC Volunteering Coordinator Interviewer: Lasse Nørgaard			
16.45 – 17.15	Wrap Up and Closing of the conference			